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OSHA and COVID Safety

MatrixCare Private Duty

June 2020

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June 2020

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OSHA – COVID-19 Health Emergency Temporary Standard (ETS)

On June 10, 2021, the Occupational Safety and Health Administration (OSHA) issued an emergency temporary standard (ETS) to set forth guidelines to protect healthcare workers. OSHA issued this ETS in response to President Biden's Executive Order issued on January 21, 2021, directing OSHA to take action to reduce the risk that workers may contract COVID-19 in the workplace.

The ETS applies only to settings where any employee provides healthcare services or healthcare support services and targets healthcare settings where COVID-19 patients are reasonably expected to be present.

Health screening and surveillance of patients and employees will be an important focus of the COVID-19 plan, and employers are required to follow CDC guidance, inclusive of standard and transmission-based precautions.

Learn how MatrixCare Private Duty can help you meet the ETS recommendations for **Employee Daily Screenings** and **Client Symptom and Temperature Checks**.

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ETS - Employee Daily Screenings

Employees are required to be screened before each workday and each shift, which can include self-monitoring or in-person screening for COVID-19 symptoms, potential exposures and temperature checks.

Use these MatrixCare features to help you meet this requirement:

- *Caregiver SMS Wellness & Work Reminders*
- *Caregiver Certification of Wellness at Check In*
- *Caregiver Check In Certifications Report*

**These features are available for all 3 Mobile Personas: Caregivers, Supervisors, On Call Schedulers*

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ETS - Client Symptom and Temperature Checks

In environments where direct patient care is provided, patient screening and management procedures need to be implemented, also screening for symptoms, temperature checks and potential exposures or known/confirmed COVID-19 infections.

Use these MatrixCare features to help you meet this requirement:

- *Service Plan Tasks for Temperature checks*
- *Medical History/Physical/Functional Assessment for Temperature and Wellness status*
- *Plan of Care Diagnosis for COVID ICD10 assignment*

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Features for Employee Daily Screenings

- Caregiver Wellness & Work Reminders
- Caregiver Certification of Wellness at Check In
- Caregiver Check In Certifications Report

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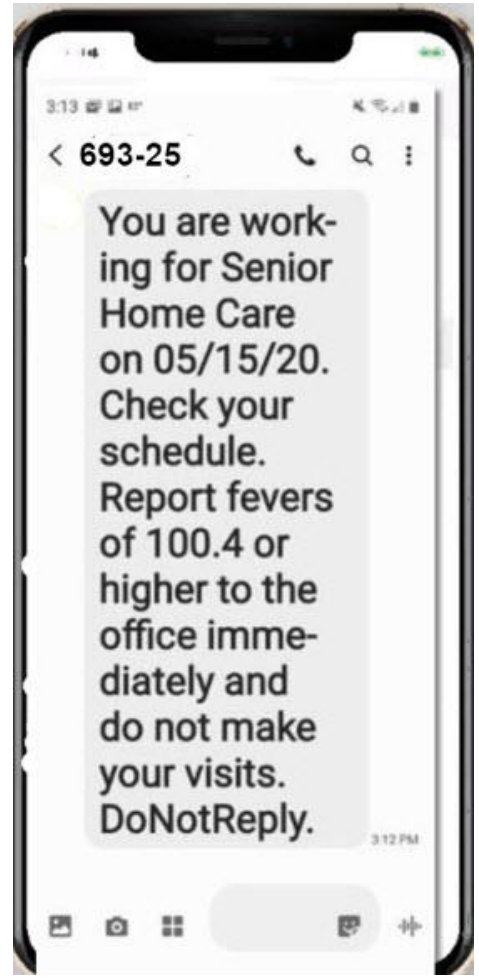
Caregiver Wellness & Work Reminders

- Customizable SMS Text Messages
  - **Work Reminders**: Remind caregivers they are scheduled to work for you via an automated text message process. Reduce the volume of manual calls placed by your schedulers.
  - **Wellness Reminders**: Customize the message to support your COVID-19 policies and procedures during the pandemic. Change the message after the pandemic as you see fit.
- Sent nightly
- One message for each caregiver who is scheduled to work the next day



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Caregiver Certification of Wellness at Check In

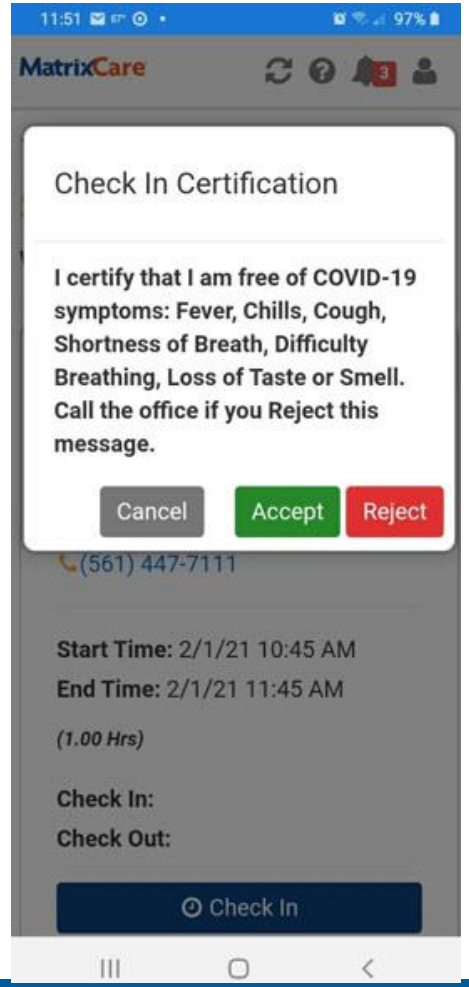
- Caregiver will see a 'Check In Certification' step when the office is configured for the feature
  - Office custom text
  - 3 possible responses

    Cancel : taken back to the schedule

    Accept: proceed with check in

    Reject: taken back to the schedule

    offline app will attempt an auto sync



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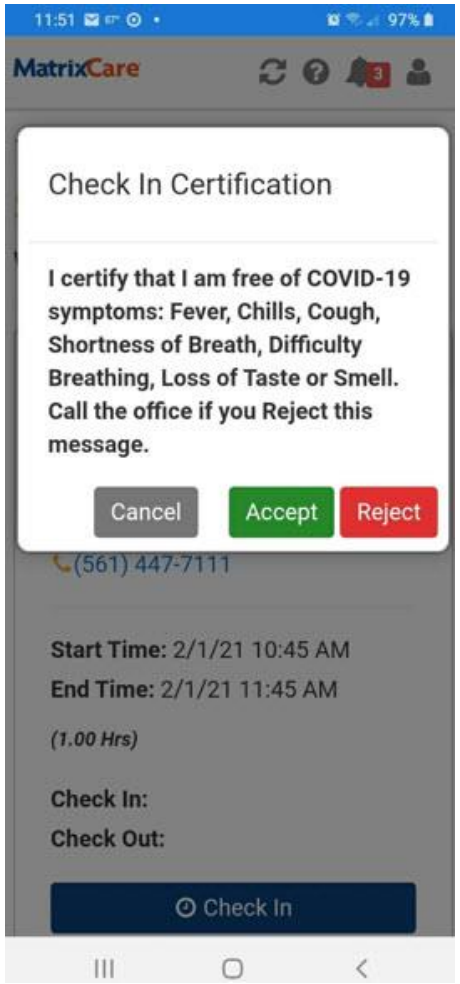
Caregiver Check In Certifications Report



- Office Schedules > Tools > EVV Reports
- This is the agency's history of their caregiver's certification responses
  - Includes the caregiver's response and the message she responded to
- Can be used in the event of a compliance audit
- Can be used in the event contact tracing needs to be performed

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Features for Client Symptom & Temperature Checks

- Service Plan Tasks for Temperature checks
- Medical History/Physical/Functional Assessment for Temperature and Wellness status
- Plan of Care Diagnosis for COVID ICD10 assignment

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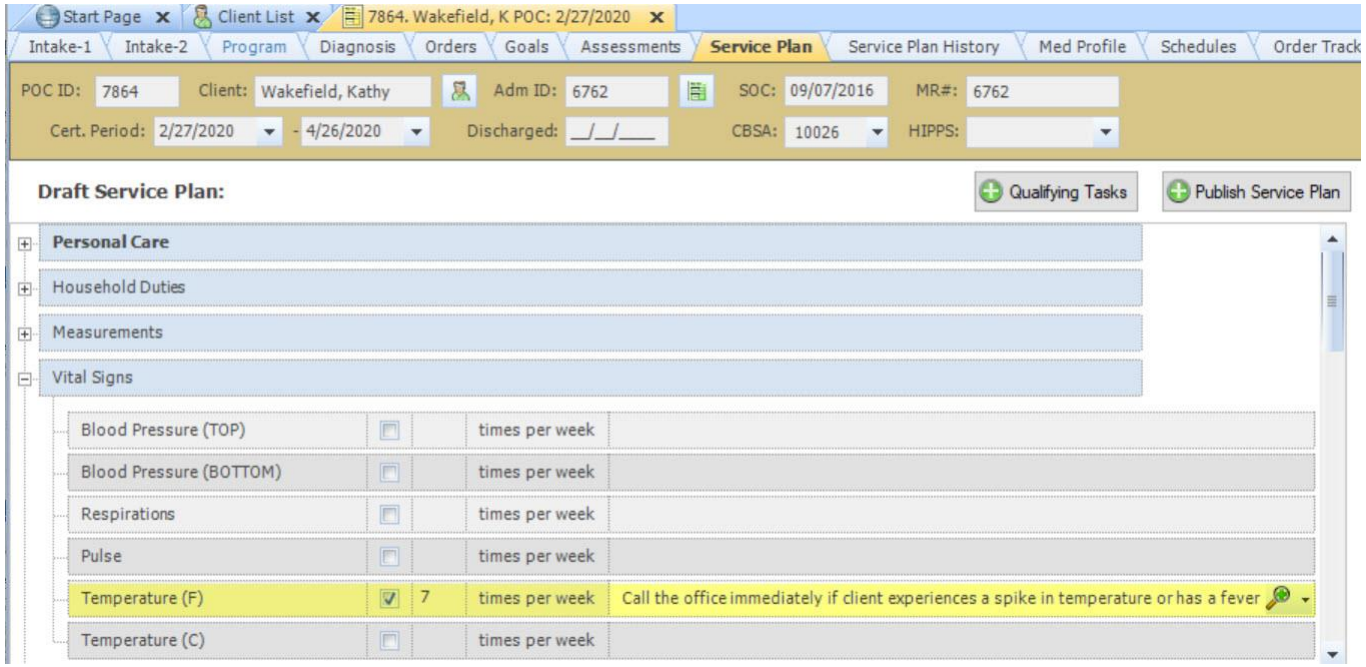
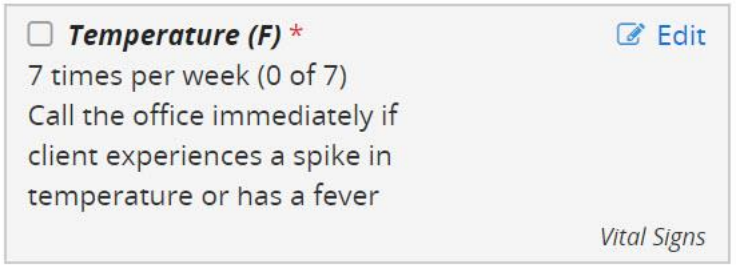
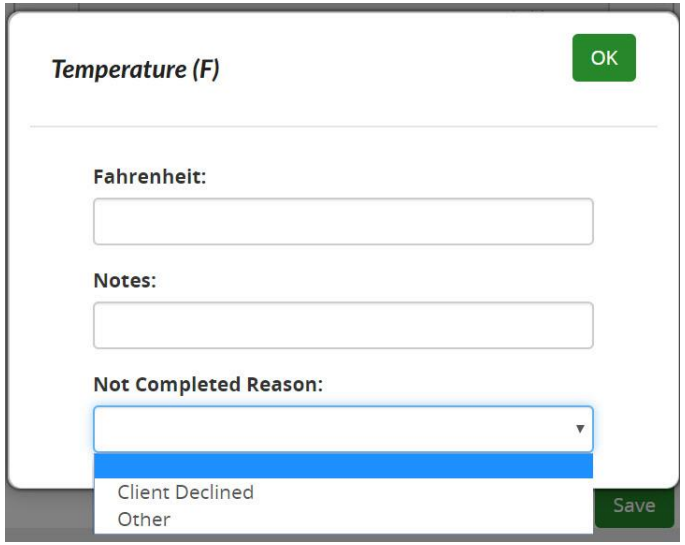
Client Service Plans – Temperature

Add the ‘Temperature’ Task to Client’s Service Plans. You can assign a frequency so that caregivers will need to document if the client’s temperature was taken or no taken during the visit.







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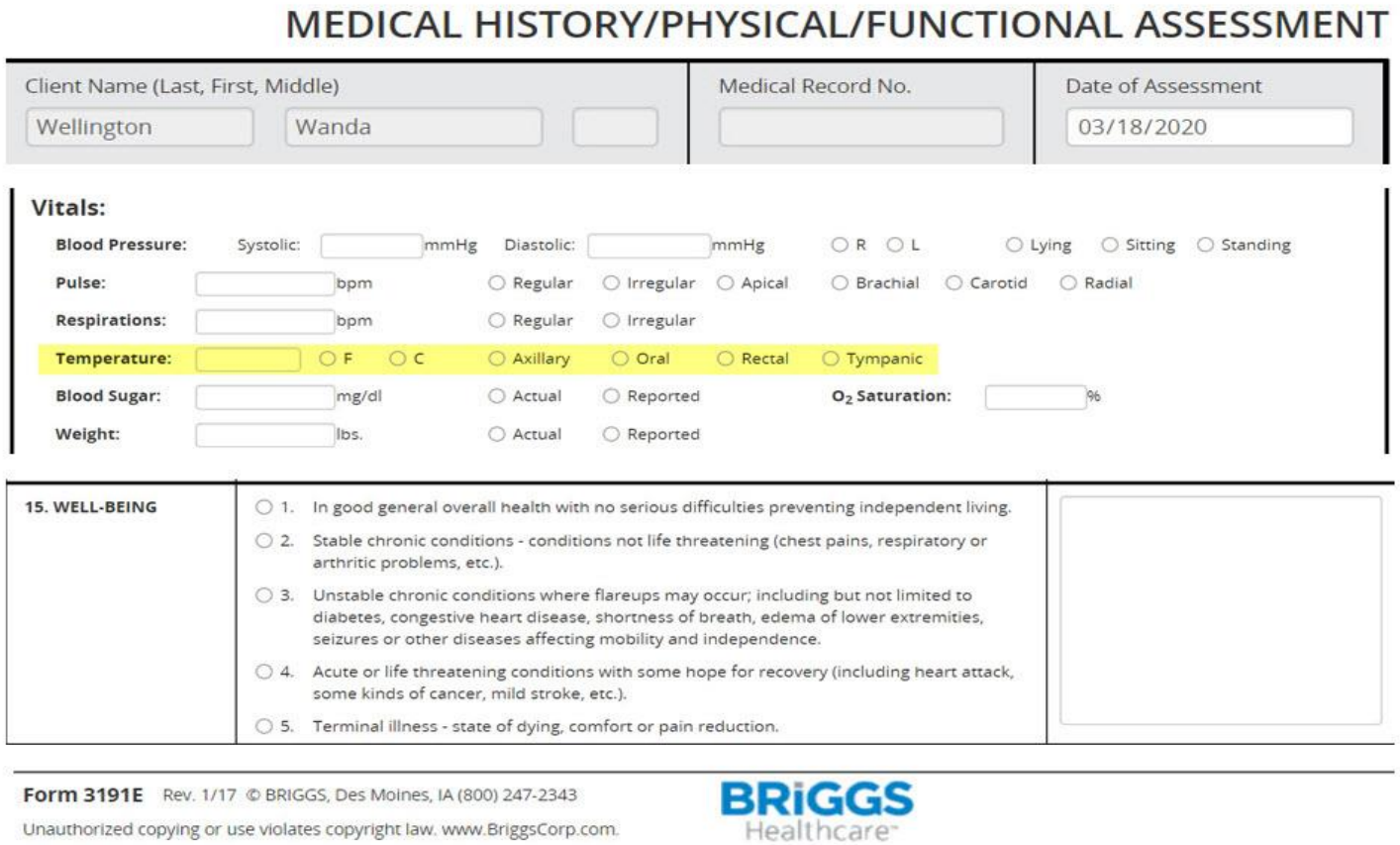
Client Forms – Medical History/Physical/Functional Assessment

Supervisors can document the client's temperature and overall status in the 'Wellness' section of the Briggs Form.



MEDICAL HISTORY/PHYSICAL/FUNCTIONAL ASSESSMENT

Client Name (Last, First, Middle)			Medical Record No.	Date of Assessment
Wellington	Wanda			03/18/2020

Vitals:

Blood Pressure: Systolic: ____ mmHg Diastolic: ____ mmHg ○ R ○ L ○ Lying ○ Sitting ○ Standing

Pulse: ____ bpm ○ Regular ○ Irregular ○ Apical ○ Brachial ○ Carotid ○ Radial

Respirations: ____ bpm ○ Regular ○ Irregular

Temperature: ____ ○ F ○ C ○ Axillary ○ Oral ○ Rectal ○ Tympanic

Blood Sugar: ____ mg/dl ○ Actual ○ Reported **O_2 Saturation:** ____ %

Weight: ____ lbs. ○ Actual ○ Reported

15. WELL-BEING	
	○ 1. In good general overall health with no serious difficulties preventing independent living.
	○ 2. Stable chronic conditions - conditions not life threatening (chest pains, respiratory or arthritic problems, etc.).
	○ 3. Unstable chronic conditions where flareups may occur; including but not limited to diabetes, congestive heart disease, shortness of breath, edema of lower extremities, seizures or other diseases affecting mobility and independence.
	○ 4. Acute or life threatening conditions with some hope for recovery (including heart attack, some kinds of cancer, mild stroke, etc.).
	○ 5. Terminal illness - state of dying, comfort or pain reduction.

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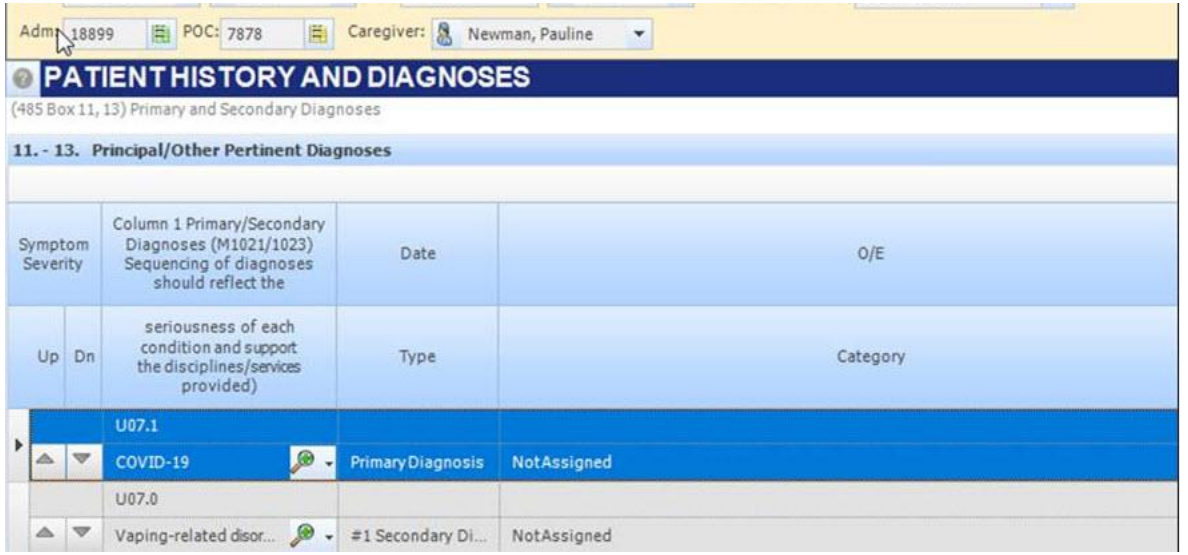
Client Diagnosis - ICD10 COVID Codes

The CDC has recommended the implementation of two new ICD-10-CM codes for COVID-19 and Vaping-related disorder, and CMS has approved an off-cycle code set update. These new codes are **U07.1, COVID-19,** and U07.0 Vaping-related disorder with an effective start date of **April 1, 2020**. These codes are available in MatrixCare to select when adding diagnosis to your client's plan of care record as well as assessments that contain a diagnosis search.

Plan of Care Diagnosis

Assessment Diagnosis



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