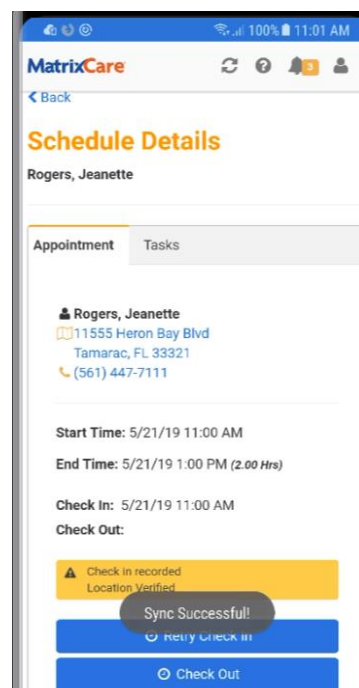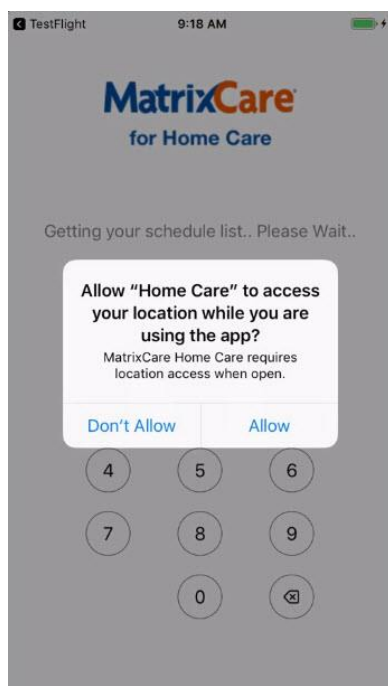# MatrixCare Home Care Mobile EVV APP

## What is it?

MatrixCare Home Care's Mobile APP is an Electronic Visit Verification solution for caregivers to use at the point of care.  It is designed for mobile devices that provide GPS (Location Services) and Signature Capture. It is available on Google Play for Android and the APP Store for iOS.

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## Who uses it?

Caregivers providing Personal Care services to clients in their home.

## What does it do?

Caregivers electronically "check in" and "check out" of each visit; recording the time, date, and location as determined by the GPS service on the caregiver's phone. Caregivers digitally record information about the visit, including specific care or services rendered.  When connectivity is available, data automatically syncs upon login, check in and check out.  Caregiver's can also manually sync.

# Why do you want it?

MatrixCare's mobile platform meets the EVV mandates, while improving Home Care program efficiencies by eliminating the need for paper documents to verify services, strengthens quality assurance by validating delivery of the services, and reduces potential FWA (Fraud, Waste, and Abuse) by validating services are billed according to the client's individualized service plan and actual services delivered.

MatrixCare's APP captures the EVV requirements per Section 12006 of the **CURES ACT**:

- TYPE of service performed
- INDIVIDUAL RECEIVING the service
- DATE of the service
- LOCATION of service delivery
- INDIVIDUAL PROVIDING the service
- TIME the service begins and ends

MatrixCare's APP also provides **Offline** capability, meeting EVV Aggregator's requirements:

- Collect personal care services data in (rural) areas where technology infrastructure may be limited or unavailable (in both permanent and temporary situations)

- Store personal care services data on a local device when technology infrastructure is not available, or provide an acceptable alternate solution

- Upload locally stored data once technology infrastructure is available, or provide an acceptable alternate solution

## When can you have it?

The Android APP was available June 2019. The iOS APP was available August 2019.

## How do you get it?

Contact your MatrixCare Account Manager.

Your caregivers will download the APP from Google Play or the APP Store.

MatrixCare's APP is an easy transition for caregivers currently using our Web APP. The look of the platform is similar, with the addition of offline sync functionality.